

Volunteer Guide



Welcome!

Volunteers are valued members of our team and vital to achieving our goals. They're involved in every area of RAIN, and their contributions are greatly appreciated.

We hope that you find your volunteering experience with us rewarding and fulfilling.



About RAIN



RAIN (Regenerative Agroforestry Impact Network) is a Community Interest Company supporting community-led reforestation and nature restoration projects in Brazil. We work with Indigenous groups, rural cooperatives and urban communities, linking them to the global community where they can share knowledge, utilise funding and reach a larger audience with their voices.

Please familiarise yourself with RAIN and our projects on the [website](#). As you're reading it, maybe you'll have some ideas about what you might like to do.

Logistics and Communication

The key to a good volunteering experience is communication. If we don't hear from you for a week or two we might get nervous, so please acknowledge receipt of emails and keep us in the loop about how your tasks are proceeding.

If you have any questions at any time, please contact danny@rainreforest.org
If you want to talk to someone else, contact bridget@rainreforest.org

We use the following platforms (some may not be relevant to your work)

- Google Drive for storage - you will have a dedicated folder to load up your work
- Slack for communication - volunteers have a dedicated channel there
- Asana for project management
- Hubspot for Customer Relationship Management.
- Google Meet for meetings

Note: We avoid WhatsApp for work - favouring Slack, email or Signal.
We can make exceptions - talk to us

Meetings

We have regular volunteer meetings (details in the our #volunteers Slack channel). This is a chance for us all to connect, discuss project and task updates and plan work for the week ahead, raise questions and discuss organisational needs.

We also have one-to-one and small group meetings, arranged as needed at a suitable time for all participants. Please use the UK time zone when organising meetings.



Considerations

We understand that everybody has other commitments, and we strive to support our volunteers to ensure their experience is rewarding and fruitful. We also require a level of commitment from our volunteers, and ask you to consider the following guidelines:

- **Smooth running:** We work remotely across time zones, so it is essential that we all communicate effectively to keep things running smoothly. Please let us know if you have a busy week, a situation to deal with or you wish to leave us. If you feel we have not been clear in any way or something is on your mind, please reach out to us. If you are struggling to complete a task in time, let us know as soon as possible so we can bring in support and keep on track. You can speak to Danny or Bridget, in confidence, at any time. We welcome questions.
- **Leaving us:** We do not require any notice, however we appreciate any advance notice you can give. We will send you a feedback and evaluation form to complete, and may ask for a short evaluation interview to learn about your views and hear feedback from your experience with us.

Once again, thank you so much for volunteering with us. We look forward to working with you.

Danny and the RAIN team :)



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