

GDPR Policy

(2021-2030)



Privacy Policy

Regenerative Agroforestry Impact Network (RAIN) is committed to protecting the data we collect from and about you. This policy explains how we use and protect any information you give to RAIN directly, via the website, or via other means.

We want to make it as easy as possible for you to direct how we use your information and communicate with you. You control how we communicate with you – you can opt in or out, or change your preferences at any time.

This policy will be updated regularly; the date of the most recent revisions will appear on this page.

Controlling your information

If you want to get in touch about the information we hold about you, or do not agree to the processing of your data according to this policy, please let us know by emailing admin@rainreforest.org or by letter to RAIN, Plus X Innovation Hub, Lewes Rd, Brighton BN2 4GL, UK

You may request details of personal information which we hold about you. If you would like a copy of this information, please write or email us at the addresses above. If you believe that any information we hold on you is incorrect or incomplete, please contact us and we will correct any inaccuracies promptly. You can also ask us to erase some or all of your information and to limit the processing we undertake or object to it. We will respond within 30 days of receipt of your request. Please give us as much detail as possible about yourself to enable us to find your records.

Data we collect

When you contact us, to enquire about partnering or working with us, or when you sign up for email updates or make a donation, or register for an event etc. we may collect:

- Your name and date of birth, gender
- Contact information including address, telephone number and email address
- Other information such as postcode, preferences and interests
- Credit and debit card details
- Other information relevant to donations, such as your Gift Aid status.



We require this information:

- to provide you with services or information you have requested
- to further our aims, including fundraising
- to invite voluntary participation in research or surveys
- for administration purposes (e.g. processing your donations)
- to provide further information about our work, services, activities or investment offers
- to register and administer your participation in events for which you have registered
- to process your application for a job or volunteer role

Compliance with the law and best practice

RAIN complies with the General Data Protection Regulation (GDPR), which came into force in May 2018. RAIN is a community interest company registered with the FCA and complies with the Companies Act 2006.

We will never sell your data to a third party or swap it with a third party. We will never publish your data. We may pass information to trusted partners for some specialist processing work, such as to a mailing house to print and post letters. Such partners must also comply with Data Protection laws.

Security

We are committed to ensuring that your information is secure. To prevent unauthorised access or disclosure, we have in place physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Any credit or debit card transactions with us are secure and encrypted and comply with the Payment Card Industry Data Security Standard.



Cookies on our website

This website uses cookies to help you in your interactions with the site.

Most cookies are session cookies, lasting only for the duration of your visit and are deleted when you close your browser. No personally identifiable data is collected.

This website uses Google Analytics to allow us to track how popular our site is and to record visitor trends over time. Google Analytics uses a cookie to help track which pages are accessed. The cookie contains no personally identifiable information, but it does use your IP address to determine where in the world you are accessing the site from and to track your page visits within the site, as well as to track repeat visits.

We may embed external content from third-party websites (e.g. Facebook, YouTube, Twitter) within our website. These websites may utilise cookies; the Privacy Policy that will apply to such third-party content will be published on the website of that content provider.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. Note that we do not have any control over that other website, so we cannot be responsible for the protection and privacy of any information you provide whilst visiting such sites; they are not governed by this privacy policy. We recommend that you consult the privacy statement applicable to the website in question.

RAIN CIC is a Community Interest Charity registered in England and Wales
- company number: 11988478

Revision date: December 2023